

## Notice for GeoVision NVR Series Products

Dear Valued Customers and Partners,

Thank you for continuing support and trust in our GV-NVR series products (also known as the GV-MultiCam program, first released in 1999). We are writing to inform you that GeoVision will stop research, development and implement following actions for GV-NVR series products at the end of December 2025.

After this date, we will no longer provide:

- Software updates, maintenance and patches
- Technical support, service and assistance
- Access to product documentation and resources
- Security updates and bug fixes
- Product licenses and shipments

We encourage and recommend you to transition to below our surveillance system as alternative solutions to avoid potential disruptions in future:

### Recommended Upgrade: GV-VMS (Video Management System)

To ensure ongoing system stability and support, we recommend contacting your authorized distributor or Geovision representative to assess your current setup and plan for migration to GV-VMS, our next-generation video management platform.

Our team is here to support you during this transition and integration with your existing devices. If you have any questions or need assistance, please contact us:

Email: support@geovision.com.tw

We sincerely appreciate your understanding.

Warm regards,

GeoVision Inc.  
Date of Issue: 2025.July.3



Note: This letter of authority should be on the letterhead of the Manufacturer and should be signed by a person competent and having the power of attorney to bind the Manufacturer. It should be included by the Tenderer in its Tender. This letter is only applied to cooperated project and may be terminated at any time upon GeoVision's discretion.