



# GV-Recording Server Temporary Interruption Due to Software Motion Detection

**Article ID: GV2-25-10-17-T**  
**Release Date: Oct. 17, 2025**

## Applied to

GV-Recording Server V2.1.1

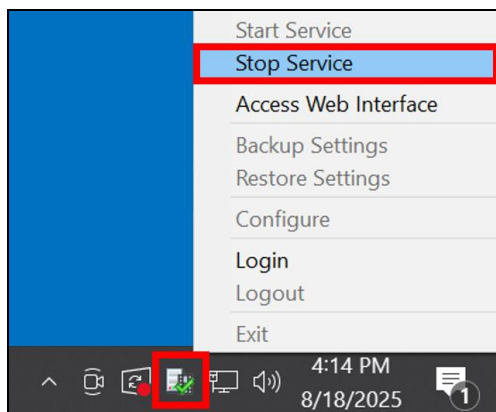
## Symptom

GV-Recording Server may experience instability when software motion detection is enabled, causing a temporary error and brief camera disconnection before recovery within one minute.


## Solution

To resolve the aforementioned problem, follow the steps below.







1. Right-click the **GV-Recording Server** icon in the taskbar notification area, select **Stop Service**, and then type your ID and password to stop the Server Service Manager.





- Download and install GV-Video Codec V18.3.5 by selecting **Other** from the dropdown list and clicking the **Download** icon  next to **GV-Video Codec V18.3.5** on the [GeoVision Website](#).

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Type	Title	Ver.	Size	Download	Preview	Date
	GV-Video Codec	V18.3.5	18MB			2024-09-10
	TeamViewer	V15	41MB			2022-10-05
	GV-System Analysis	V1.0.0.7	1.87MB			2025-03-17

- After installing GV-Video Codec V18.3.5, right-click the **GV-Recording Server** icon in the taskbar notification area, and then select **Start Service**.

