



GV-QR1352 13.56 MHz Access Card Reading Issue

Article ID: GV4-26-07-23-T

Release Date: Jul. 23, 2026

Applied to

The following combination of controllers and readers:

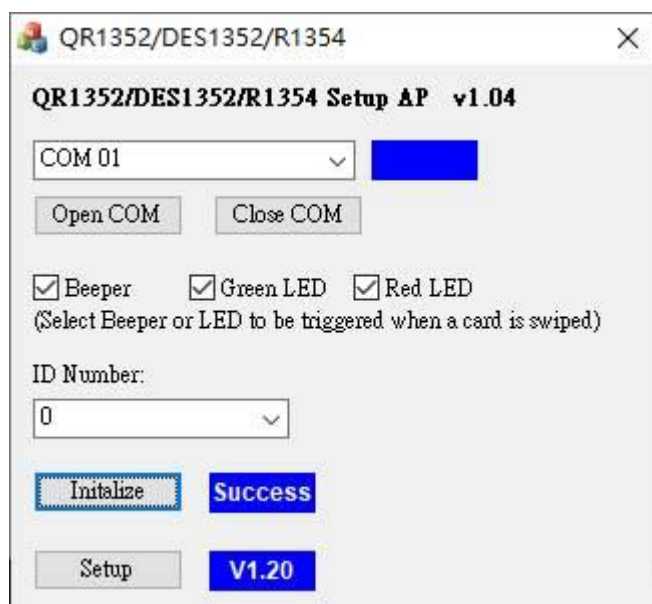
- Controller: GV-AS210 / 2110 / 2120 / 410 / 4110 / 4111 / 810 / 8110 / 8111
- Reader: GV-QR1352

Symptom

When the GV-QR1352 QR code reader is powered by a GV-AS21, GV-AS41, or GV-AS81 Series controller, it may become unresponsive after reading 13.56 MHz access cards 1 to 5 times, resulting in no beep or LED indication.

Solution

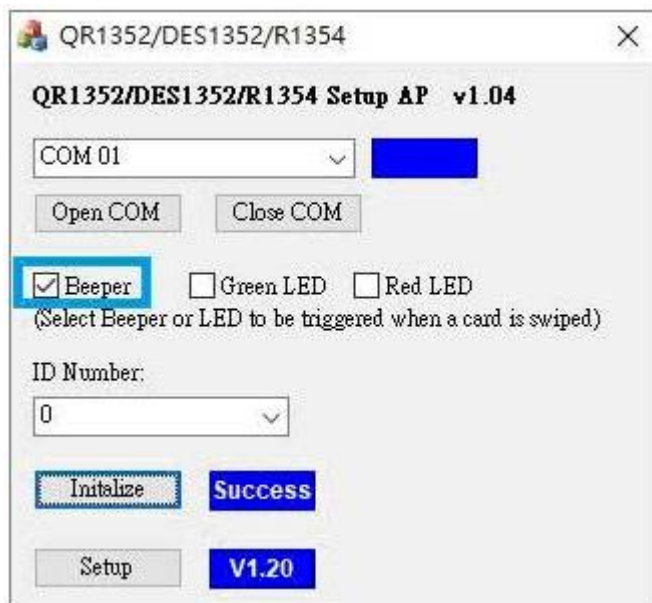
This issue occurs if the GV-QR1352 has previously been configured through Setup AP with Beeper, Green LED, and Red LED enabled simultaneously during card reading.





To resolve this issue, follow the steps below.

1. Run the **QR1352 / DES1352 / R1354 Setup AP**. Select **Beeper** only, and clear the **Green LED** and **Red LED** options.



2. Click **Setup**. The firmware version will be displayed next to the button.
3. Click **Initialize**. When the Success message appears next to the button, reboot the reader to apply the new settings.
4. Present a 13.56 MHz access card to verify that the reader responds normally and reads the card successfully.