



## Camera Startup Issues

### After Extended Inactivity without Power

**Article ID: GV3-26-07-02**

**Release Date: July 2, 2026**

#### Applied to

**Models:** GV-GBLN4800, GV-GEBN4800

**Firmware Versions:** V1.00 to V1.01

#### Symptom

The camera may fail to start, or experience significantly delayed startup times, after long periods of system inactivity without a connected power supply.

#### Solution

To resolve this issue, upgrade camera firmware versions from **V1.00** or **V1.01** to version **V1.02** or the latest available release on our website:

<https://www.geovision.com.tw/download/product/GV-GBLN4800>

<https://www.geovision.com.tw/download/product/GV-GEBN4800>

If you are experiencing camera startup issues, please contact our sales representatives or [our support team](#).